

ABSTRACT OF THE DISCLOSURE

An emergency call initiated from a wireline or wireless device is recognized at a point along a network path and an alert signal is generated. Additional information including real-time incident and response information is collected in response to the alert signal. The emergency call is associated with the additional information separate from information in the emergency call. A call is then automatically placed to a telephone number designated by the subscriber, the call including the additional information. The real-time incident and response information includes the location of the calling device, and one or more of incident specific information, person specific information, and vehicle specific information.